# WITNEY TOWN COUNCIL ANNUAL RESIDENT'S SATISFACTION SURVEY 2023



As the new municipal year approaches, Witney Town Council is inviting your views and comments on the services we provide. This is a marker for us to judge how we are doing and where we can improve.

If you would rather take part online, or others in your household would also like to respond you can find this survey at: www.surveymonkey.co.uk/r/WTCsurvey23 or scan the QR code.



Please rate the following services 1 to 4. 4= Excellent 3= Good 2= Satisfactory 1= Poor		1	2	3	4	Don't know/ Don't use
↔	Recreation Grounds/Play Areas/Open Spaces. See Note 1	•	•	0	•	
<u>\$</u>	Witney Lake and Country Park	0	0	0	0	0
<b>/</b> lk	The Leys Splash and Adventure Parks	•	0	•	•	
*	Floral Displays (including hanging baskets)	0	0	0	0	$\circ$
	Street Furniture (bins/benches/ bus shelters). See Note 2	•	•	•	•	
Å	Cemeteries	0	0	0	0	0
	Corn Exchange	•	•	0	•	
(*****	Burwell Hall	0	0	0	0	$\circ$
\$₽	Christmas Lights	•	•	0	•	
Ma	Civic Events (e.g. Remembrance). See Note 3	0	0	0	0	$\circ$
A.	Community Events (e.g. Play days). See Note 4	•	•	0	•	
	Communication	0	0	0	0	0
If you rated any of the Town Council services as poor, please use this space to explain why:						
Please enter your full postcode—this helps us to ensure that we are reaching						

all the residential areas within Witney with this newsletter:

your age range? Please circle the appropriate range:

Age: U- 17

As some of our services are age specific, would you mind letting us know

18-20 21-29 30-39 40-49 50-59

#### Marke 4

These are the play areas maintained and serviced by Witney Town Council, any not listed here are currently under the custodianship of West Oxfordshire District Council or other agencies.

- Burwell (QEII Field in Trust)
- Eton Close (Location of the Tiny Forest)
- Fieldmere Close
- King George V (Newland) (Field in Trust)
- Leys (Centenary Field in Trust)
- Moorland Road
- Oxlease
- Park Road
- Quarry Road
- Woodgreen

### Note 2

The Town Council cannot install bins, benches or other street furniture on land it does not have under its custodianship. We have policies that guide how and when these items are installed on land that we DO look after.

These can be found under policies on the Strategic Documents tab on our website.

## Note 3

Civic events can be public events open to all such as Remembrance Day or the Civic Reception, for our Citizens of the Year. The Mayor represents the town at these events and also organises events of their own such as charity fundraisers.

### Note 4

Community Events include those for families with children such as Play Days and our Advent Fayre and events more likely to appeal to adults and older people, such as our Winter Warmer Days, Heritage Open Days, Royal and National commemorative and celebration events. We aim to make our community events inclusive and accessible to everyone. We also support, facilitate and grant fund third party and large events with universal appeal, such as fairs, festivals and the Christmas lights, working with our partners to deliver successful events for all ages to enjoy.